



WHAT YOU NEED TO KNOW BEFORE YOU BOOK

Silent Steps is not impressed by money, degrees, religion–or lack thereof, titles, nor followers. We are impressed by humanity, integrity, respect, generosity, kindness and how you care for yourself and others around you.

DISRUPTIVE CONDUCT

Silent Steps, in its sole discretion, reserves the right to ask any individual(s) to leave the hike/ tour when disruptive conduct is identified. Disruptive behaviour includes and is not limited to the following: physical or verbal abuse/violence, destruction of property, disrespect to other guests or service providers, racism, sexism, nudity, the use of foul and offensive language, lying, dishonesty or theft (guests will be held legally and financially responsible for damage to persons and property). In the case of disruptive behaviour– no refunds will be payable.

PHOTO CONSENT

Unless you give specific instruction for your picture either not to be taken and or not to be published on our social media platforms, we accept that you concur with the majority of hikers for your photo or video to be used on Silent Steps' social media and or any other marketing platforms. The request not to be photographed or video recorded must be communicated in writing to office@silentsteps.co.za at least 12 hours before the commencement of your hike/trip. No verbal requests will be accepted, as it is extremely difficult to prove a conversation. Clients are most welcome to move away when group photos are taken. We, as organisers, will respect your request and will request fellow hikers to do the same.

Please read our indemnity form thoroughly before you sign and submit. Familiarise yourself with the content and should you have any queries, please do not hesitate to contact us at: office@silentsteps.co.za

OUR ETHOS

- We are acutely aware of our footprint on our environment
- We save water
- We save electricity
- We support local businesses
- We buy local produce when/where we provide meals
- We support the development of local talent and skills
- We leave only our footprints behind



 office@silentsteps.co.za

 www.silentsteps.co.za